

Enquiry Trace Form

Enquiry Number 1921527
Logged Date 21 Mar 2025 10:58
Last Updated First Name [REDACTED]
Last Updated Last Name [REDACTED]
Service Incident Claims (All Services)
Subject Incident Claim Roads/Lighting
Classification Incident Claim
Description
Site Saughton Road
Area South West Locality
Ward 07-Sighthill/Gorgie
Location

Numerous deep and large potholes at the entrance from saughton road into saughton mains. Both myself and my [REDACTED] have reported these potholes many times in the last 18 months or do yet still nothing has been done! They are damaging cars. I have photographs but you are saying they are too large. Email me for the photographs please at pat_[REDACTED]. [REDACTED] Stenhouse Saughton Mains and Whitson CC

Linked Customers

Customer Number 1908672
Time 21 Mar 2025 10:58
Method Web
First Name Anon
Last Name Anon
Their Customer Reference

Status History

Log Number	Effective	Status	Officer	Notes	Follow Up
1	21 Mar 2025 10:58	Enquiry Raised	[REDACTED] [REDACTED]		31 Mar 2025 10:58
2	21 Mar 2025 12:05	Enquiry Closed - Cat 4 Raised	[REDACTED] [REDACTED]	Cat4 raised previously on job number 50128665 and still cat 4 level	
4	18 Sep 2026 13:39	AC: Insufficient Claim Form	Incident Claim Officer	exact location and images requested	
3	21 Mar 2025 12:05	AC: Investigation Started	Incident Claim Officer	Subject changed from "Roads General / Road: Defective / Damaged (ROAD/R080)" to "Accident Claims (All Services) / Accident	04 Apr 2025 12:05

Log Number	Effective	Status	Officer	Notes	Follow Up
				Claim Roads/Lighting (ACC/ACRL)". Cat4 raised previously on job number 50128665 and still cat 4 level	

Documents

Document

Document Description

Modified By First Name

Modified By Surname

Modified Date

Photo added by Coedn80002 on 21 Mar 2025 at 12:04

21 Mar 2025 12:05

Document



Document Description

Modified By First Name

Modified By Surname

Modified Date

Photo added by Coedn80002 on 21 Mar 2025 at 12:04

21 Mar 2025 12:06

Document

Document Description



AC folder

Modified By First Name



Modified By Surname



Modified Date

18 Sep 2026 13:38